

August 25, 2003

Mr. John Petrocelli
Backyard Getaways
140 Advance Blvd., #6
Brampton, Ontario
L6T 4Z8

Dear John:

We would like to take the opportunity to thank you once again for the excellent job Backyard Getaways did in installing our pool. We have been swimming for the last few weeks and are thoroughly enjoying it!

We would like to commend you on the extremely professional team of people that comprise your company. Each person we met over the several weeks that the pool was being installed was friendly, polite, professional, and incredibly hard working. It was a pleasure to have them on site each day. Please give our best regards to Steve and the rest of your team. A special thank to Aldo ("Papa") for his hard work and the efforts he made to ensure we were happy.

We were extremely impressed by the organization displayed by Backyard Getaways throughout the course of our project. Each day ran very smoothly, without delay, with the necessary people arriving as they were needed. As a result, our pool project was completed on time as promised.

We wish you continued success in the future and we will whole heartedly recommend your company to any prospective pool buyers we meet along the way!

Thanks again,


Lisa and Christian Montini