

April 25, 2002

Mr. John Petrocelli  
Backyard Getaways Inc.  
140 Advance Blvd., Unit 6  
Brampton, Ontario  
L6T 4Z8

Dear John:

We are writing this letter to let you know what a pleasure it's been to work with Backyard Getaways. From our initial meeting to the many subsequent visits and phone calls, we felt assured that we chose the right pool company.

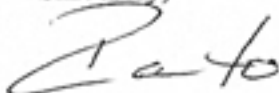
We had many questions and requests and you accommodated every one (even when we flipped the layout of the pool just before you painted the outline). Your dad Aldo and brother Reg were always professional and dedicated in the work they did, as was the rest of your crew.

We requested that the pool be completed for our sons birthday and although we sometimes had our doubts, you met the date despite the challenge the weather brought. We were really nervous about the chemicals and how they worked but with Franca's help the water was always clear, sparkly and balanced.

We thoroughly enjoyed the pool last summer, as did our friends and neighbours, and look forward to opening it soon.

We'd like to express our sincere gratitude for the wonderful job you did and look forward to our continued relationship.

Sincerely,



Iven & Ivana Zanardo