

Glenn and Angela Smith
6480 Western Skies Way
Mississauga, Ontario
L5W 1H7

May 10, 2002

John Petrocelli
Backyard Getaways Inc.
140 Advance Blvd, Unit 6
Brampton, Ontario
L6T 4Z8

Dear John:

We are writing to express our sincere appreciation for the beautiful "backyard getaway" and our great looking driveway that we now have to enjoy thanks to you and your company.

As you know Glenn and I did much research prior to beginning discussions with contractors to make our backyard dream a reality. Backyard Getaways came highly recommended and from the many discussions and the time you spent with us in the early stages we felt confident that we were about to hire a company who understood our likes and needs and would provide us with the quality workmanship that we were looking for and within our budget.

We were impressed when the job was started prior to the original start date you provided and delighted with the people who showed up in all kinds of weather and worked long hours to move the project along. It was especially refreshing to see your employees at work and it was easy to tell that their priority was to make sure that they were meeting their customers' expectations. They took great pride in their work which reflects well on your company. To your people, we especially want to say thank you.

We can honestly say that from start to finish the work and the people were top quality and we would not hesitate to recommend Backyard Getaways to anyone who is looking for a company who will deliver a quality job, on time and without hassles.

Glenn and I look forward to spending many years enjoying our backyard surroundings and will fondly remember the people who brought life to a bunch of drawings.

With our sincerest appreciation,

Glenn and Angela Smith